

W: [www.hars.co.uk](http://www.hars.co.uk)

E: [info@hars.co.uk](mailto:info@hars.co.uk)

T: 01635 48724

## Hearing aid repair form - please complete as much of the following as you can. Thank you.

### Your details

Name \_\_\_\_\_

Address \_\_\_\_\_

Postcode \_\_\_\_\_

Home phone number \_\_\_\_\_ Mobile number \_\_\_\_\_

Email address \_\_\_\_\_

### What's wrong with your hearing aid?

Please tell us, briefly, what's at fault with your hearing aid - e.g. broken battery compartment, broken switch or volume control, cracked case, broken removal handle, low sound level, rapid battery drainage

### About your hearing aid - you can find more details in your user manual

Behind the ear (BTE)  In the ear (ITE)  Completely in canal (CIC)

Make \_\_\_\_\_ Model \_\_\_\_\_ Serial number \_\_\_\_\_

### Postage

To avoid damage in the post, wrap your hearing aid in tissue paper, kitchen roll or bubble wrap, then package it in a strong box or container. Make sure your hearing aid isn't rattling around in the box/container, then insert this form before securely sealing your parcel.

Post your hearing aid to us by Royal Mail Special Delivery Guaranteed or Royal Mail Tracked 24 to:

**HARS (UK) LTD, Greenham Lodge, Pigeons Farm Road, Thatcham, Berkshire, RG19 8XA**

We highly recommend this method as it is a secure, tracked and guaranteed way to get your hearing aids directly to us.

### Payment

Prices are inclusive of VAT and return postage by Special Delivery. Payment can be made by credit/debit card over the phone or online by PayPal.

### How did you hear about us? Please tick

Google search  Recommended by a friend/family member

Facebook  I'm a returning customer

Twitter

Other  Please state \_\_\_\_\_