

W: www.hars.co.uk

E: info@hars.co.uk

T: 01635 48724

Hearing aid repair form - please complete as much of the following as you can. Thank you.

Your details

Name _____

Address _____

Postcode _____

Home phone number _____ Mobile number _____

Email address _____

What's wrong with your hearing aid?

Please tell us, briefly, what's at fault with your hearing aid - e.g. broken battery compartment, broken switch or volume control, cracked case, broken removal handle, low sound level, rapid battery drainage

About your hearing aid - you can find more details in your user manual

Behind the ear (BTE) In the ear (ITE) Completely in canal (CIC)

Make _____ Model _____ Serial number _____

Postage

To avoid damage in the post, wrap your hearing aid in tissue paper, kitchen roll or bubble wrap, then package it in a strong box or container. Make sure your hearing aid isn't rattling around in the box/container, then insert this form before securely sealing your parcel.

Post your hearing aid to us by Royal Mail Recorded or Special Delivery to:

HARS (UK) LTD, Greenham Lodge, Pigeons Farm Road, Thatcham, Berkshire, RG19 8XA

We highly recommend this method as it is a secure, tracked and guaranteed way to get your hearing aids directly to us.

Payment

Prices are inclusive of VAT, return postage by Special Delivery and a pack of batteries. Please see the Prices page of our website for full details. Payment can be made by credit/debit card over the phone or online, or by sending a cheque made payable to 'Hearing Aid Repair Shop (UK) Ltd'.

How did you hear about us? Please tick

Google search Recommended by a friend/family member

Facebook The Connexion (France)

Twitter Living Magazine (France)

Other Please state _____